**MISSION STATEMENT: Model Irrigation believes we have one of the best drinking water sources available. We are constantly striving to keep it supplied to you, our customer, in a pristine form at an economical rate.**

**DISTRICT PHILOSPOHY:** As **a public water system, representing the people in our area, at Model we make it our duty to provide the best service, while conforming to local, state, and federal regulations.**

This YEAR 2025 We will continue to work on meter pit upgrades, fire hydrant repairs and working all street valves. K The new Elk Meadows development at 32nd and Highway 27 is moving. Along. There will be 321 new homes when completed. Our new well, and pumphouse went online in June of 2024.

The city is upgrading the circle drive at 16th and Bowdish making it bigger.

**Our water Use Efficiency water loss for 2024 will be on our website.**

**With all the costs associated with our business,**

**we hired a consultant who is doing our new rate**

**study. Rates will go up by the end of the year**

**when complete they will be posted on our website**

 **2025 ANNUAL BASIC RATE (CHANGE)**for water use is $290.40 per residence, in which charges are collected as an assessment through the Spokane County Treasurer. The homeowner pays all excess water charges separately billed in October and November’s billing.

Please make sure to pay your Fall bill by December 15th or

it will be added to your property tax for the upcoming year.

**2025 EXCESS RATES** (CHANGE) begin after 6000 cubic feet (cf) of water that is used over 12 months. You are charged .30 cents per hundred cf for the first 25,000 cf of excess use and .35 cents per hundred cf for excess use over 25,000 cf.

**Note:** *100 cf = 748 gallons. (1,000 cf = 7,481 gallons of water).* **METERS** are read only once a year starting on October 1st,

In 2024, the district performed 247drinking water contaminant tests. Water quality details are included on the opposite page. Also, included is information about how your drinking water meets and/or exceeds the Environmental Protection Agency (EPA) and state standards. We are committed to providing you with this information because informed customers are our best allies.

PFOS AND PFOA-are non detect and below state action levels in all of our wells at this time-we will continue testing

Per state and federal laws

**ALL SPRINKLER SYSTEMS** require **backflow protection** to protect you and our water mains. For annual

testing for these devices please call our office to get information on getting your backflow device tested.

**Please notify our office of any changes in billing information.**

**HOUSEHOLD LEAKS** last year, we found that a lot of homes in the district have leaks. The leaks cost you money. It takes a few minutes to check toilets, faucets, sprinkler systems, etc. Please call our office if you need help.

 Any payments after hours can be dropped off in our drop box. West side of office entrance.

**Bank cards are no longer accepted, due to excessive fees. Checks, cash or bill pay through your bank account accepted.**

**BOARD MEETINGS** are held on the 4th Tuesday of every month at 9:00 AM. Meetings are subject to change, call 509-926-5759 to verify the time and date if you would like to attend. Your participation is welcome!

**MODEL IRRIGATION** is available **24 HOURS A DAY at 509-926-5759.** Please leave a message with the answering service. In case of emergency, the answering service will contact one of our employees on the call to assist you.

**We are open here at the office: Monday through Friday-7:00AM to 3:30PM**.

**Please welcome our newest board member to**

**Model-****Toni McComb-Keck. She has high tech**

 **business knowledge to bring to our table, welcome to Model, Toni!**

**Robert Goff was a huge asset to Model during**

**his service to the tax paying public of Model**

**He will be missed, thank you Rob!**

 ***BOARD OF DIRECTORS:***

 ***Toni McComb-Keck,******PRESIDENT***

***Jessica Bain****,* ***Director***

 ***Ryan Heaton, Director***

 ***SUPERINTENDENT:***

 ***DISTRICT MANAGER***

 ***RICK A. NEAL WDM2-CCS***

***STAFF:***

 ***RYAN NEAL,WDM2****,* ***ASSISTANT SUPERINTENDENT***

 ***JUSTIN BEVANS WDM1, FIELD SUPERVISER***

 ***KAREN PARKER****,* ***DISTRICT SECRETARY***