

**MISSION STATEMENT:** Model Irrigation believes we have one of the best drinking water sources available. We are constantly striving to keep it supplied to you, our customer, in a pristine form at an economical rate.

**DISTRICT PHILOSOPHY:** As a public water system, representing the people in our area, at Model we make it our duty to provide the best service, while conforming to local, state, and federal regulations.

**THE YEAR 2023:** We will continue to work on meter pit upgrades, fire hydrant repairs and working all street valves. Keep in mind, we are still paying our bond loan down, from the 2019 water main upgrade on University Rd. The new Elk Meadows development at 32<sup>nd</sup> and Highway 27 is moving along. There will be 360 new homes when completed. The developer hopes to have our new well, and pumphouse finished and online by October this year. We hope....

**2022 ANNUAL BASIC RATE** for water use is \$290.40 per residence, in which charges are collected as an assessment through the Spokane County Treasurer. The homeowner pays all excess water charges separately billed in October and November's billing.

Please make sure to pay your Fall bill by December 15<sup>th</sup> or it will be added to your property tax, for the upcoming year.

**2023 EXCESS RATES** begin after 6000 cubic feet (cf) of water that is used over 12 months. You are charged .30 cents per hundred cf for the first 25,000 cf of excess use and .35 cents per hundred cf for excess use over 25,000 cf.

**Note:** 100 cf = 748 gallons. (1,000 cf = 7,481 gallons of water). **METERS** are read only once a year now starting on October 1<sup>st</sup>, we will no longer do spring billing, due to a majority of bills that were under \$1.00, and the rising cost of billing and postage.

In 2022, the district performed 147 drinking water contaminant tests. Water quality details are included on the opposite page. Also, included is information about how your drinking water meets and/or exceeds Environmental Protection Agency (EPA) and state standards. We are committed to providing you with this information because informed customers are our best allies.

You can help! Maintain your sprinkler system. Check all sprinkler zones monthly, check for brown spots and holes in the lawn around sprinkler heads.

**ALL SPRINKLER SYSTEMS** require **backflow protection** to protect you and our water mains. For annual testing for these devices please call our office to get information on getting your backflow device tested.

**Please notify our office of any changes in billing information.**

**WATER CONSERVATION KITS** (Indoor and Outdoor) are available at the office. Toilet flapper valves are free at our office; we will give you one each per residence, as needed. Conservation nozzles and hose repair kits are also free.

**HOUSEHOLD LEAKS** last year, we found that a lot of homes in the District have leaks. The leaks cost you money. Take a few minutes to check toilets, faucets, sprinkler systems, etc. Please call our office if you need help.

Any payments after hours can be dropped off in our drop box. West side of office entrance.

**Bank cards are no longer accepted, due to excessive fees. Checks, cash or bill pay through your bank account accepted.**

**BOARD MEETINGS** are held on the 4<sup>th</sup> Tuesday of every month at 9:00 AM. Meetings are subject to change, call 509-926-5759 to verify time and date if you would like to attend. Your participation is welcome!

**MODEL IRRIGATION** is available **24 HOURS A DAY** at **509-926-5759**. Please leave a message with the answering service. In case of emergency, the answering service will contact one of our employees on call to assist you.

**We are open here at the office: Monday through Friday-7:00AM to 3:30PM.**

**Our new website is now done and on line. The link is ([modelirrigation.org](http://modelirrigation.org)), please check it out. If there is something you think we should add, please let us know.**

**BOARD OF DIRECTORS:**

*Ryan Heaton, PRESIDENT*

*Robert Goff*

*Jessica Bain*

**SUPERINTENDENT:**

*RICK A. NEAL*

**STAFF:**

*RYAN NEAL, ASSISTANT SUPERINTENDENT*

*JUSTIN BEVANS, FIELD SUPERVISOR*

*KAREN PARKER, DISTRICT OFFICE MANAGER*

