**MISSION STATEMENT: Model Irrigation believes we have one of the best drinking water sources available. We are constantly striving to keep it supplied to you, our customer, in a pristine form at an economical rate.**

**DISTRICT PHILOSPOHY:**  **As a public water system, representing the people in our area, Model strives to make it our duty to provide the best service, while conforming to local, state, and federal regulations.**

**THE YEAR 2021: We will continue to work on meter pit upgrades and fire hydrant repairs and working**

**all our street valves. Keep in mind we are still paying our bond loan down, from the 2019 water main upgrade on University. We have a new developer funded well and pumphouse that will be**

**going in down by Fairmount Cemetery in the north west corner off 32nd.The 50 acres behind the cemetery will be the site of over 300 new homes.**

 **2021 ANNUAL BASIC RATE** for water use is $290.40 per residence, in which charges are collected as an assessment through the Spokane County Treasurer. The homeowner pays basic water through the assessments, but the District bills all excess water charges separately.

Please make sure to pay your Fall bill by December 15th or

It will be added to your property tax.

**2021 EXCESS RATES** begin after 3000 cubic feet (cf) of water that is used every 6 months. You are charged .30 cents per hundred cf for the first 25,000 of excess use and .35 cents per hundred cf for excess use over 25,000 cf.

**Note:**  *100 cf = 748 gallons. (1,000 cf = 7,481 gallons of water).* **METERS** are read April 1st and October 1st.

**In 2020, the District performed 117** drinking water contaminant tests. Water quality details are included of the opposite page. Also, included information about how your drinking water meets and/or exceeds Environmental Protection Agency (EPA) and state standards. We are committed to providing you with this information because informed customers are our best allies.

**You can help!** Maintain your sprinkler system. Check all sprinkler zones monthly, check for brown spots and holes in the lawn around sprinkler heads.

**ALL SPRINKLER SYSTEMS** require **backflow protection** to protect our water quality.

**Please notify our office of any changes in billing information.**

**WATER CONSERVATION KITS** (Indoor and Outdoor) are available at the office. Toilet flapper valves are free at our office; we will give you one each per residence, as needed. Conservation nozzles and hose repair kits are also free.

**HOUSEHOLD LEAKS** last year, we found that a lot of homes in the District have leaks. The leaks cost you money. Take a few minutes to check toilets, faucets, sprinkler systems, etc. We continue to check household usage. Any Questions926-5759

 Because of COVID19, our office is closed to the public, for your safety and ours. Any payments can be put in our drop box.

**Bank cards are no longer accepted, due to excessive fees.**

**BOARD MEETINGS** are held on the 4th Tuesday of every month at 3:00 p.m. Meetings are subject to change, call 926-5759 to verify time and date if you would like to attend. Your participation is welcome!

**MODEL IRRIGATION** is available **24 HOURS A DAY at 926-5759.** Please leave a message with the answering service. In case of emergency, the answering service will contact the person on call for help.

**We are open here at the office: Monday through Friday7:00AM to 3:30PM**.

 ***BOARD OF DIRECTORS:***

 ***JESSICA BAIN****,* ***PRESIDENT***

 *RYAN HEATON*

  *ROB GOFF*

 ***SUPERINTENDENT:***

 *RICK A. NEAL*

***STAFF:***

*RYAN NEAL,* ***ASSISTANT SUPERINTENDENT***

 *JUSTIN BEVANS,* ***FIELD SUPERVISER***

 *KAREN PARKER,* ***DISTRICT OFFICE MANAGER***