**MISSION STATEMENT: Model Irrigation believes we have one of the best drinking water sources available. We are constantly striving to keep it supplied to you, our customer, in a pristine form at an economical rate.**

**DISTRICT PHILOSPOHY:**  **As a public water system, representing the people in our area, Model strives to make it our duty to provide the best service and quality at the lowest economical rate, while conforming to local, state, and federal regulations.**

**THE YEAR 2019:**

* Model is upgrading the water main from 16TH and University to 33rd.City of the valley is doing a pavement upgrade and is working with Model on this project, saving the water district 75% on pavement and compaction testing.
* Model is going to be replacing old 4” and 6”inch water main, with 18“, with new valving at every intersection. Model had to get its first bond loan of $1.5 million to pay for this project. The benefit of getting 7000 linier feet of new main, all at once in the ground, is going to save the Water District a great deal of money.

**2019 ANNUAL BASIC RATE** for water use is $290.40 per residence, in which charges are based on meter size, and is collected as an assessment through the Spokane County Treasurer. The homeowner pays basic water through the assessments, but the District bills all excess water charges separately.

**2019 EXCESS RATES** begin after 3000 cubic feet (cf) of water that is used every 6 months. You are charged .30 cents per hundred cf for the first 25,000 of excess use and .35 cents per hundred cf for excess use over 25,000 cf.

**Note:**  *100 cf = 748 gallons. (1,000 cf = 7,481 gallons of water).* **METERS** are read April 1st and October 1st.

**In 2018, the District performed 232**  drinking water contaminant tests. Water quality details are included of the opposite page. Also, included information about how your drinking water meets and/or exceeds Environmental Protection Agency (EPA) and state standards. We are committed to providing you with this information because informed customers are our best allies.

**You can help!** Maintain your sprinkler system. Check all sprinkler zones monthly, check for brown spots and holes in the lawn around sprinkler heads, water can be leaking from seals and rotors. To use our water supply wisely, don’t water on windy days or during the heat of the day. Did you know when sprinkler heads wear out; they use more gallons per minute, but with less coverage? When lines break, and heads blow out, water is wasted. This can happen at any time; so save water and money by checking your system regularly.

**ALL SPRINKLER SYSTEMS** require **backflow protection** to protect our water quality.

**Please notify our office of any changes in billing information.**

**WATER CONSERVATION KITS** (Indoor and Outdoor) are available at the office. Toilet flapper valves are free at our office; we will give you one each per bathroom toilet in your residence, as needed. Conservation nozzles and hose repair kits are also free.

**HOUSEHOLD LEAKS** last year, we found that 6% of homes in the District have leaks. The leaks cost you money. Take a few minutes to check toilets, faucets, sprinkler systems, etc. We continue to check household usage. If a problem is detected, you will receive a letter and a District representative will visit to help you identify the problem(s).

Please welcome our new District Secretary, Karen Parker, she is a huge benefit to our front office and to Model Irrigation.

**WASHINGTON STATE’S WATER USE EFFICIENCY (WUE)** standards require that all districts have less than **10%** lost water. Model’s 2018 lost water was only **2.8%, 2016 was 4.9%**. Thank you for helping us use water wisely, and meet our WUE goals.

**YOUR CONSUMER CONFIDENCE REPORT (CCR) IS ELECTRONIC!!** You can access the District’s report and newsletter, WWW.spokaneaquifer.org.We will also be mailing them out this year

**We will also be updating our website, with a new company to save money. The site may be down for a couple months.**

**Bank cards are no longer accepted, due to excessive fees, we will still be accepting cash or check at our office.**

**BOARD MEETINGS** are held on the 4th Tuesday of every month at 3:00 p.m. Meetings are subject to change, call 926-5759 to verify time and date if you would like to attend. Your participation is welcome!

**MODEL IRRIGATION** is available **24 HOURS A DAY at 926-5759.** Please leave a message with the answering service. In case of emergency, the answering service will contact the person on call for help.

**We are open here at the office: Monday through Friday7:00AM to 3:30PM**.

***BOARD OF DIRECTORS:***

***JESSICA BAIN****, PRESIDENT*

*RYAN HEATON*

*GERALD MANFRED*

***SUPERINTENDENT:***

*RICK A. NEAL*

***STAFF:***

*RYAN NEAL, SUPERVISOR*

*JUSTIN BEVANS, MAINTENANCE ASSISTANT*

*KAREN PARKER,DISTRICT SECRETARY*